

Department of Defense Civilian Acquisition Workforce Personnel Demonstration Project

# Contribution-Based Actions and Contribution Improvement Plan Training

#### **References:**

Section III.E.2, AcqDemo Federal Register, dated January 8, 1999 Chapter 7, DoD / Army Operating Procedures, dated November 2003



### Table of Contents: Click to Access Topic

1. Contribution-Based Actions

Specific Actions

Authority

Timing in Cycle

2. The Informal CIP

CCAS Cycle Informal CIP Triggers Document Format

Content

Follow-Up

3. The Formal CIP

CCAS Cycle Formal CIP Triggers Rail Position
Factor Score

Document Format

Content

4. Completion of a CIP

Definition of Improvement Successful Completion

Unsuccessful Completion

Post CIP Regression

5. Documentation Samples

Documentation

Contact POC



## Contribution-Based Actions: Introduction

## What are contribution-based actions?



Contribution-based actions are actions taken as the result of <u>inadequate</u> contribution.





### Contribution-Based Actions: Specific

# What are the contribution-based actions that may be taken?

- ✓ Change in assignment
- ✓ Change in broadband level and/or career path

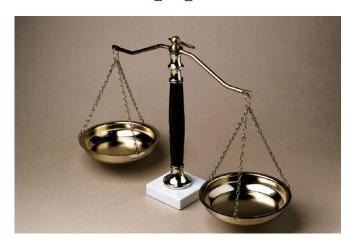
- ✓ Reduction in pay
- ✓ Removal from Federal Service





### Contribution-Based Actions: Authority

# What is the authority for contribution-based actions and appeals of these actions?



such actions

**Actions:** Section III.E.2, AcqDemo Federal Register, dated January 8, 1999

**Appeals:** 5 U.S.C. 4303(e) provides statutory authority. Contribution-based actions shall be sustained if the decision is supported by substantial evidence and the Merit Systems Protection Board shall not have mitigation authority with respect to



# Acq Demo

### **Contribution-Based Actions: Timing**

# Is there a specific window of time in which inadequate contribution can be identified?

✓ Inadequate contribution can be identified by the supervisor at any time during the CCAS cycle. This can result in an **INFORMAL CIP**.

✓ Inadequate contribution can be identified by the pay pool panel at the end of the cycle. This can result in a **FORMAL CIP**.





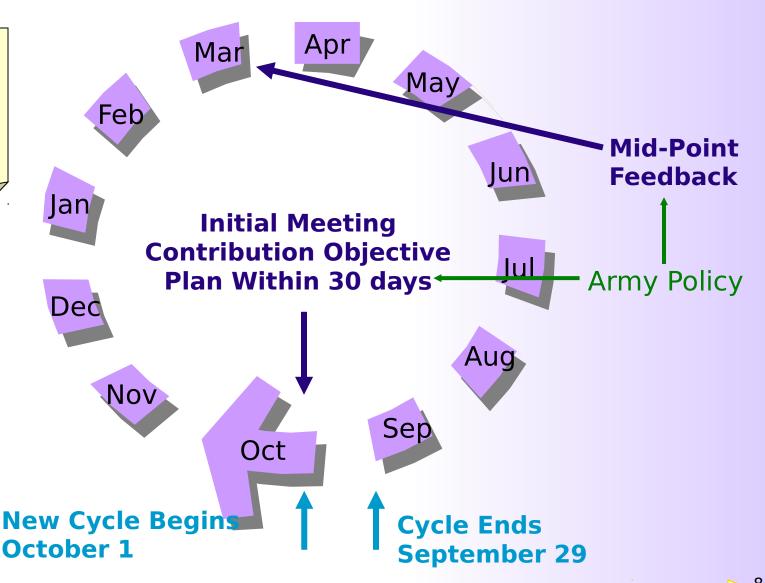
### The Informal Contribution Improvement Plan



# Acq Demo

#### **Informal CIP: The CCAS Cycle**

Consistent feedback is encouraged throughout CCAS cycle





# Acq Demo

### **Informal CIP: Triggers**

An Informal CIP is **documentation** of inadequate contribution during the CCAS rating cycle such

#### as:

- ✓ Failure to meet midpoint contribution objective goals
- ✓ Inadequate internal or external customer service
- ✓ Frequent missed deadlines



Counseling alone does not constitute an Informal CIP. The CIP must be in writing.

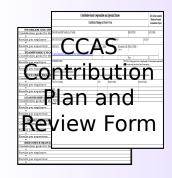




## Informal CIP: Documentation Format

 To identify inadequate contribution at anytime during the rating period, supervisor must document this counseling using either the

 CCAS Contribution Planning and Review Form



or a

Memorandum of Record







#### Informal CIP: Documentation Format I

#### **CCAS Contribution Planning and Review Form**

CASEDPATE  No set the Expected OOS Calculator http://sex.camy.mill/dissions/pm/scuplemo_coas cfm  From:  Fr	Contribution-based Compensation and Appraisal System  Contribution Planning and Review Form									W	DoD Civilian Acquisition Workforce Personnel Demonstration Project	
CASED PATH  No. 10 and the Expected OOS Calculator http://asc. ammy mill/fusions/pm/Scopleno.coas cfm  Finance:    No. 10 and the Expected OOS Calculator http://asc. ammy mill/fusions/pm/Scopleno.coas cfm    No. 10 and the Expected OOS Calculator http://asc. ammy mill/fusions/pm/Scopleno.coas cfm    No. 10 and   Photo:   No. 10	EMPLOYEE	NAME (FIRST NAME, MI, LAST NAME)					EMPLOYE	ESSN		DATEC	F HIRE	
To get the Empoted COS Calculator http://asc. amy millionisms/profecupterso COS calculator http://asc. amy m	EMPLOYEE	'S POSITION TITLE			COMMA	MD			10	CATION		
PERFORM TO READ TO FACE TO FACE DOSTUSSION  The following face-to-face decoration of come path, hone that all read, factors, factor weight (if very), documentation, descriptors, expected Overall Contribution from the employer's connect twe salary, and contribution goals for the sating period to place.  Finance of come path, hone that all read, factors weight (if very), documentations, descriptors, expected Overall Contribution from the employer's connect twe salary, and contribution goals for the sating period to place.  Finance of the contribution of come path, hone that of the sating period to place and the sating period to place.  Finance of the contribution goals for the sating period to place.  Finance of the contribution goals for the sating period to place and the sating period to place.  Finance of the contribution goals for the sating period to place and the sating period to place.  Finance of the contribution goals for the sating period to place and the sating period to place.  Finance of the contribution goals for the sating period to place and the sating period to place.  Finance of the contribution goals for the sating period to place and the sating period to place.  Finance of the contribution goals for the sating period to place and the sating period to place.  Finance of the contribution goals for the sating period to place and the sating period to place an	EXPECTED	002						, PERIOD COVERED: +				
TREPROATION OF FACE TO FACE DOSISSION  The following face-to-face discussions of cases paid, broadward level, factors, factor recipits (of any), discriminators, descriptors, expected Overall Contribution Some based on the employer's corner have relating and contribution goals for the rating paried tody place.  Financial Model Prints  Use the Same   Content tip  Indian	To get the E	Expected OCS Calculator http://asc.army.mil/divisions/pm/acqde	mo_ccas.cfm				From			To	Τ	-
The following face to-face decreases of cases path, treatheal and, factor regists (if any), documentum, descriptors, expected Overall Contribution force level on the employer's curser level subject to the pulsary and contribution goals for the ruling pariod tool place.  Financial Subject Counseling  Delse Employer's India's  Outre, as seeded  Outre, as seeded  Outre, as seeded  Outre, as seeded  Comments:  Used the same of	SUPERVISO	PS NAME					he CCAS ratin			tember 30. Initial	ourseling is r	quied within
The same of the control of the contr	the sometimes	r fareutnufare morrocones of ranear nath, honathand level, fartors, fartor mainthis (i	from Harriminators descriptor	es avmented Operall Co	eterlection Cores hassed on th	na amerikaman'i memantikana sa	lant and contr	hertine analy for t	the rating nario	took alsos		
Use the same content in th	ace-to Face					ne employee's current base sa	lary, and contr					
Use the same content in the content of the content	Face-to Face					se employee's current base sa	lary, and contr					
Section    Consider words in market participants in which the imprigrants in controlling its asseption   Imprint   I	Face-to Face Initial Mick-Point Other, as ne	e Connseling				ne employee's current base sa	lary, and contr					

PROBLEM SOLVING.
Contribution goals for the rating period:
•
Results per employee:
•
Results per supervisor:
•
TEAMWORK/COOPERATION.
Contribution goals for the rating period:
•
Results per employee:
•
Results per supervisor:
•
CUSTOMER RELATIONS.
Contribution goals for the rating period:
•
Results per employee:
•
Results per supervisor:
•
LEADERSHIP/SUPERVISION.
Contribution goals for the rating period:
•
Results per employee:
•
Results per supervisor:
•
COMMUNICATION.
Contribution goals for the rating period:
•
Results per employee:
•
Results per supervisor:
•
RESOURCE MANAGEMENT.
Contribution goals for the rating period:
•
Results per employee:
•
Results per supervisor:
-



## Informal CIP: Documentation Format II

#### **Memorandum of Record**



#### DEPARTMENT OF THE ARMY

PROGRAM EXECUTIVE OFFICE 8888 SOME STREET SOME PLACE, ST 00000

Sample Notice of Inadequate Contribution and Contribution Improvement Plan (CIP)

MEMORANDUM FOR: (employee)

From: (supervisor)

Subj: Notice of Inadequate Contribution and Contribution Improvement Plan (CIP)

Ref. (a) Federal Register, Vol. 64, No. 5, January 8, 1999

- 1. Under the provisions of reference (a), when an employee's contribution in any factor is at or less than the midpoint of the next lower broadband level (adjust for employee plotting above the upper rail) the employee is considered to be contributing inadequately. Inadequate contribution in any one factor at any time during the appraisal period is considered grounds for initiation of reduction in pay or removal from Federal service. The factors on which you were rated were communicated to you on (insert date) and are outlined in the attached Position Requirements Document (PRD).
- 2. This is to notify you that as a (insert title, career path, broad band level) employee your contribution in critical factor (list factor(s)) is rated less than the midpoint of the next lower broad band level. Consequently, your contribution to this organization is considered inadequate and you are being placed on a Contribution Improvement Plan (CIP). Although you received an overall contribution score of (insert score), which is between the rails, you received a score of (insert score in the mid-point of the next lower broad band level) in the critical factor (insert factor). This CIP gives you (60 calendar days or more) to increase your contribution to a score above the midpoint of the next lower broadband level and sustain it at that level. The CIP period will commence the day after you receive this letter. The following outlines specific areas in which you are inadequately contributing, including standards for adequate contribution, actions required of you and the time they must be accomplished.
- 3. The attached PRD outlines the specific descriptors, discriminators and expected performance/contribution criteria for the factor (insert critical factor).
- 4. The reasons your score was below the adequate level are as follows:

(Describe specific examples in which the employee is inadequately contributing (e.g. assignment/task/project, include dates assigned or dates due, result. Why or how was it inadequate?)

5. In order to increase your contribution to the adequate level you must accomplish the following:

(Provide specific expected tasks/accomplishments as well as outcomes; include completion dates for each (i.e. what needs to be done? What do you expect as an end product? When is it due?))

6. To assist you in achieving an adequate level of contribution:

(Describe what the agency will do to assist the employee (e.g. send to training, meet with the employee on a weekly basis for status and provide in-put as needed, OJT)

- 7. We will meet (weekly or bi-weekly) to discuss your progress. I will notify you in advance of the time and date for these meetings and will take into account your personal needs. Should you have any questions or encounter difficulties at any time see me immediately so that I may assist you. (Supervisor must document these sessions, status or progress of assignments, outcomes, make a copy of the product, if necessary)
- 8. I have no reason to believe your contribution deficiencies are related to any personal or Medical problems. However, if you have a medical condition you wish to be considered, you may provide medical documentation of this condition. The costs of any medical evaluation would be your responsibility. Medical documentation may not be simply conclusive in nature but must fully explain the nature of the medical condition, the evidence on which the diagnosis is based and clearly indicate how the condition impacted your ability to contribute adequately. Additionally, if you are experiencing any personal problems which may impact your ability to contribute adequately, you may contact Employee Assistance for guidance and assistance. You can contact them directly at telephone (insert number) or I can set up an appointment for you.
- 9. It is my desire for you to succeed in your position. I believe this situation can be eliminated by positive action on your part, providing you understand the seriousness of your failure to contribute at an acceptable level and providing you have the desire to make improvements. If your contribution remains at an inadequate level following this CIP period you may be reduced in pay (which may include a change to a lower broadband level and/or reassignment) or removed from Federal service.
- 10. This is to notify you of inadequacies in your contribution and that you have an opportunity to improve and meet the requirements of your position. My goal is to assist you to improve to an acceptable level within the next (period given).

Supervisor's Signature

Receipt acknowledgement:

Employee Signature

Date



#### **Informal CIP: Content**

### The first paragraphs should include:

- Notice to employee that the written document constitutes the initiation of an Informal CIP.
- That the employee
  - may receive an OCS less than the Expected OCS
  - may receive an OCS in the A-Region Above-the-Rail if level of contribution does not improve to acceptable level.
- That the rating official will afford the employee a reasonable opportunity (a minimum of 60 days) to demonstrate adequate contribution.



#### **Informal CIP: Content**

# Subsequent paragraphs should include:

- Specific areas in which the employee is inadequately contributing
- Required improvements

Acq

- Specific actions required by the employee to achieve these improvements
- Standards by adequate contribution is measured (i.e. PRD, Factors)
- Time in which the improvements must be achieved (i.e. 60 days)

Any assistance the agency plans to offer to facilitate



#### **Informal CIP: Content**

# Consequences to the employee if he/she fails to improve must be included:

- Reduced or no General Pay Increase (GPI) and/or
- Minimal or no Contribution Rating Increase (CRI) and/or
- Minimal or no Contribution Award (CA) and/or
- Initiation of a formal CIP

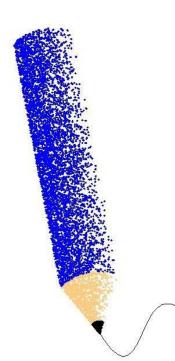


Note: Samples of both Informal and Formal CIPs are included at the end of this presentation



#### **Informal CIP: Follow-Up**

### What follow-up should be taken?



The supervisor should follow up within 30 days of the Informal CIP. The follow up should also be documented.\_

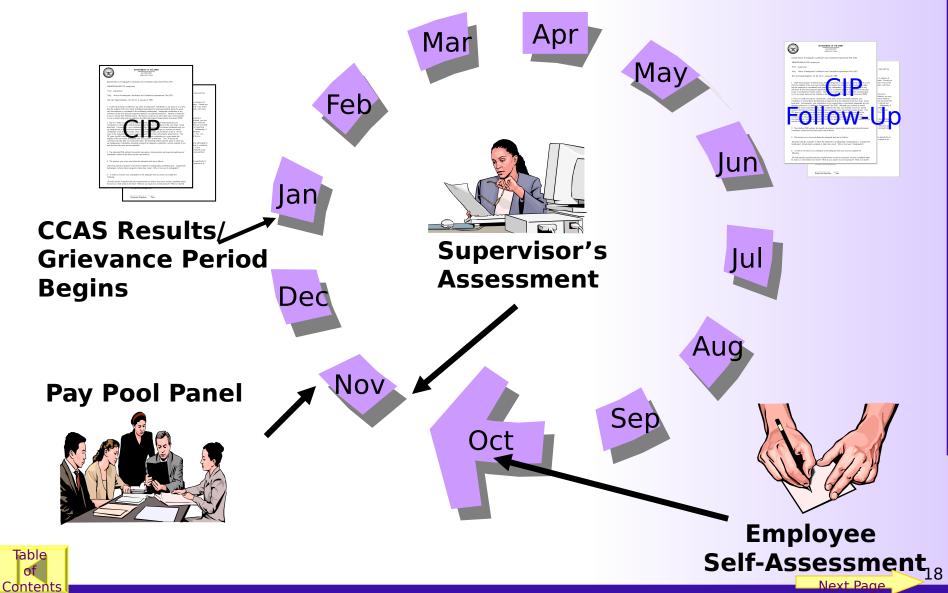


### The Formal Contribution Improvement Plan





#### Formal CIP: The CCAS Cycle





#### **Formal CIP: Identification**

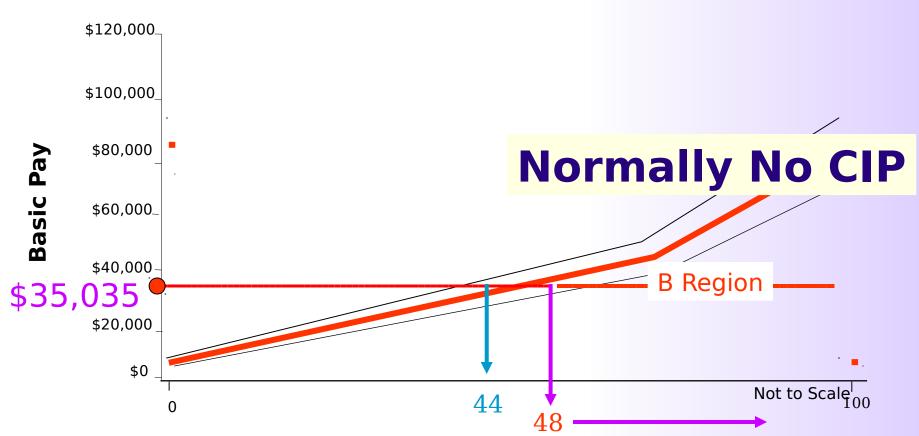
## The following may trigger a Formal CIP:

- 1. Rail Position
- 2. Low Factor Score





#### Rail Position: "B" Region



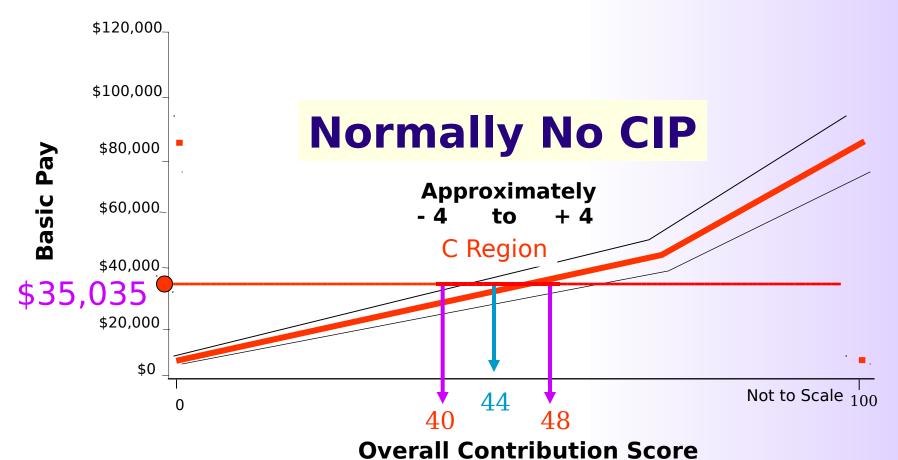
**Overall Contribution Score** 

Below the Rails = Compensation Below Contribution





#### Rail Position: "C" Region

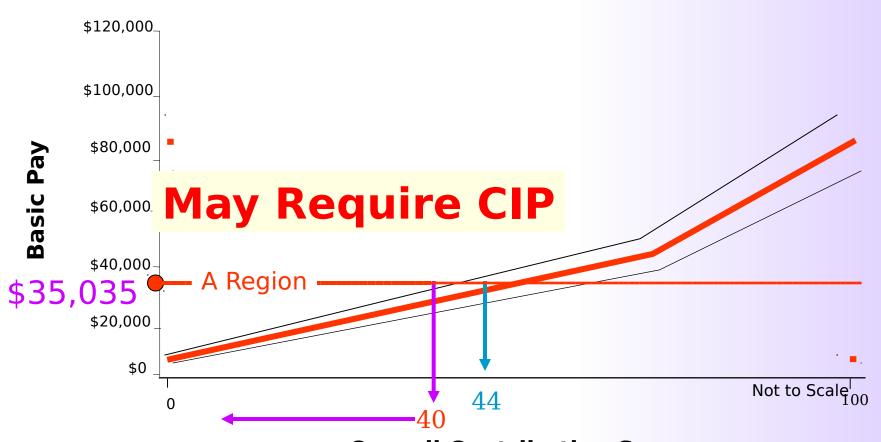


C-Region = Compensation Consistent with Contribution



# Acq Demo

#### Rail Position "A" Region



**Overall Contribution Score** 

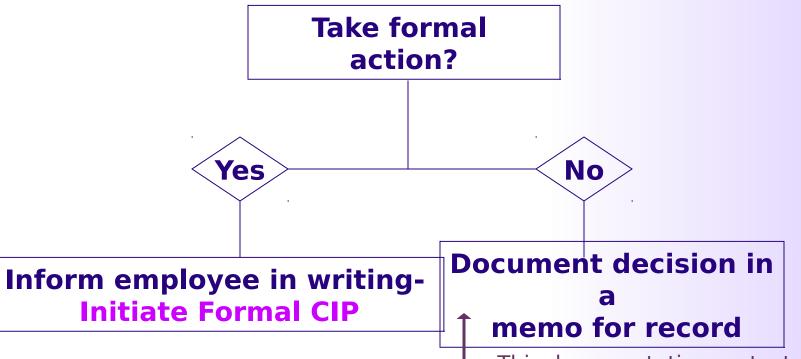
A-Region = Compensation **Above** Contribution





#### **Rail Position: Initiate Formal CIP?**

#### **Compensation Exceeds Contribution**



This documentation protects an employee whose score plots above the upper rail due to mitigating circumstances (such as retained pay)





### Automatic CIP Trigger: Low Factor Score

Any factor score at or less than numerical midpoint of next lower level triggers an automatic Formal CIP

				FACTORS					
				Problem Solving	Teamwork/ Cooperation		Leadership/ Supervision	Commun.	Resource Mgt
			Very High						
		$ _{\mathbf{IV}}$	High						
			Med						
			Low						
Expected			High					X 79	
Leve	7	ш	Med	X 73			X 68		X 67
ŕ	Level		Low		X 64				
	)		High						
			М-Н				Nivers and Mi	 	g
		II	Med			X 41	Numerical Mi	apoint is 44	
			M-L			X 41	7		•
			Low						
			High						
		I	Med						
			Low						





#### Numerical Mid-point for Each Career Path and Broadband Level

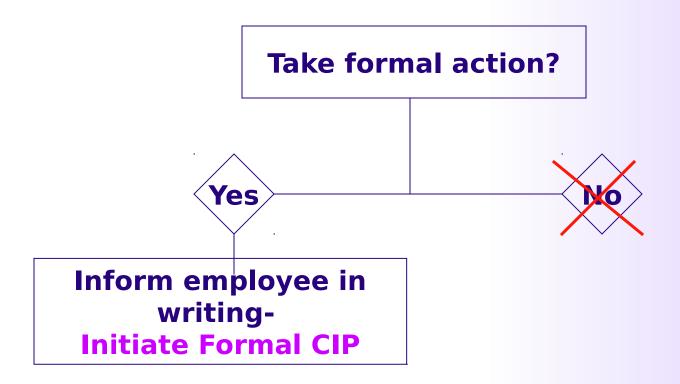
LEVELS		Business and Technical Professional	Technical Support	Administrative Support	
		Point Range	Point Range	Point Range	
Very High		115	95	70	
IV	High	96-100	79-83		
	Med	84-95	<b>67-78</b>		
	Low	<b>79</b> -83	<b>61-66</b>		
	High	79-83	62-66	<b>57-61</b>	
111	Med	<b>67-78</b> 72	<b>52-61</b> 54	47-56	
	Low	61-66	43-51	38-46	
	High	62-66	47-51	42-46	
	М-Н	51-61	41-46		
11	Med	<b>41</b> - <b>50</b> 44	<b>36-40</b> 36	<b>30-41</b> 34	
	M-L	30-40	30-35		
	Low	22-29	22-29	22-29	
	High	24-29	24-29	24-29	
	Med	<b>6-23</b> 14	<b>6-23</b> 14	<b>6-23</b> 14	
	Low	0-5	0-5	0-5	





### Low Factor Score: Initiate Formal

**Contribution ≤ Midpoint of Next Lower Broadband** 







#### Formal CIP: Documentation **Format**

#### A Formal CIP Must be Documented as a Memorandum of Record



#### DEPARTMENT OF THE ARMY

PROGRAM EXECUTIVE OFFICE 8888 SOME STREET SOME PLACE, ST 00000

Sample Notice of Inadequate Contribution and Contribution Improvement Plan (CIP)

MEMORANDUM FOR: (employee)

From: (supervisor)

Subj: Notice of Inadequate Contribution and Contribution Improvement Plan (CIP)

Ref. (a) Federal Register, Vol. 64, No. 5, January 8, 1999

- 1. Under the provisions of reference (a), when an employee's contribution in any factor is at or less than the midpoint of the next lower broadband level (adjust for employee plotting above the upper rail) the employee is considered to be contributing inadequately. Inadequate contribution in any one factor at any time during the appraisal period is considered grounds for initiation of reduction in pay or removal from Federal service. The factors on which you were rated were communicated to you on (insert date) and are outlined in the attached Position Requirements Document (PRD).
- 2. This is to notify you that as a (insert title, career path, broad band level) employee your contribution in critical factor (list factor(s)) is rated less than the midpoint of the next lower broad band level. Consequently, your contribution to this organization is considered inadequate and you are being placed on a Contribution Improvement Plan (CIP). Although you received an overall contribution score of (insert score), which is between the rails, you received a score of (insert score in the mid-point of the next lower broad band level) in the critical factor (insert factor). This CIP gives you (60 calendar days or more) to increase your contribution to a score above the midpoint of the next lower broadband level and sustain it at that level. The CIP period will commence the day after you receive this letter. The following outlines specific areas in which you are inadequately contributing, including standards for adequate contribution, actions required of you and the time they must be accomplished.
- 3. The attached PRD outlines the specific descriptors, discriminators and expected performance/ contribution criteria for the factor (insert critical factor).
- 4. The reasons your score was below the adequate level are as follows:

(Describe specific examples in which the employee is inadequately contributing (e.g., assignment/ task/project, include dates assigned or dates due, result. Why or how was it inadequate?)

5. In order to increase your contribution to the adequate level you must accomplish the

(Provide specific expected tasks/accomplishments as well as outcomes; include completion dates or each (i.e. what needs to be done? What do you expect as an end product? When is it due?))

6. To assist you in achieving an adequate level of contribution:

(Describe what the agency will do to assist the employee (e.g. send to training, meet with the employee on a weekly basis for status and provide in-put as needed, OJT)

- 7. We will meet (weekly or bi-weekly) to discuss your progress. I will notify you in advance of the time and date for these meetings and will take into account your personal needs. Should you have any questions or encounter difficulties at any time see me immediately so that I may assist you. (Supervisor must document these sessions, status or progress of assignments, outcomes, make a copy of the product, if necessary)
- 8. I have no reason to believe your contribution deficiencies are related to any personal or Medical problems. However, if you have a medical condition you wish to be considered, you may provide medical documentation of this condition. The costs of any medical evaluation would be your responsibility. Medical documentation may not be simply conclusive in nature but must fully explain the nature of the medical condition, the evidence on which the diagnosis is based and clearly indicate how the condition impacted your ability to contribute adequately. Additionally, if you are experiencing any personal problems which may impact your ability to contribute adequately, you may contact Employee Assistance for guidance and assistance. You can contact them directly at telephone (insert number) or I can set up an appointment for you.
- 9. It is my desire for you to succeed in your position. I believe this situation can be eliminated by positive action on your part, providing you understand the seriousness of your failure to contribute at an acceptable level and providing you have the desire to make improvements. If your contribution remains at an inadequate level following this CIP period you may be reduced in pay (which may include a change to a lower broadband level and/or reassignment) or removed from Federal service.
- 10. This is to notify you of inadequacies in your contribution and that you have an opportunity to improve and meet the requirements of your position. My goal is to assist you to improve to an acceptable level within the next (period given).

Supervisor's Signature

Receipt acknowledgement:

Employee Signature



#### **Formal CIP: Content**

A **Formal CIP** should contain the same information as the Informal CIP.

However, the consequences of failing to improve are more serious and may include:
Change in assignment

✓ Change in broadband level and/or career path

- ✓ Reduction in pay
- √ Removal from Federal Service



### The Completion of a CIP





### Definition of Improvement / Adequate Contribution

- Adequate improvement under a CIP is defined as:
  - within the Normal Pay Range (between the upper and lower rails) and / or
  - at the level above the numerical midpoint of the

•					Lance of the	حمللم محمد	<u>         </u>		
							TORS		
				Problem Solving	Teamwork/ Cooperation		Leadership/ Supervision	Commun.	Resource Mgt
ſ			Very						
			High						<b>Example: Factor</b>
		IV	High						core for customer
			Med						elations improves
	_		Low						to 45
			High	X 73				X 79	
	4	Ш	Med				X 68		X 67
	Level		Low		X 64		A 00		
			High						
			М-Н			X 45	Numerainal	N4: dia airat	:- 44
Ť		1.1	Ivieu			V 41	Numerical	міароіпт	IS 44
			M-L			X 41			
			Low						
			High						
		I	Med						
			Low						

Expected Level





#### Success / Extension of a CIP

 If the employee demonstrated significant progress towards achieving the standard, the CIP may be extended.

 If the employee achieved the standards stated in the CIP, the employee is considered to have successfully completed the CIP.





### Documentation Requirements: Successful Completion of a CIP

Employee who was formerly on a CIP has raised contribution to adequate standards.

No action was

taken.



Within two years















After two years

Any entry or any other notice of proposed action shall be removed from all records pertaining to the employee. This includes references in CCAS Planning and Evaluation Form. Part I should be maintained.









#### **Unsuccessful Completion of a CIP: Reduction in Pay or Removal:**

#### Requirements

A Decision to Remove or Reduce Pay for Inadequate Contribution

-shall be based only on those instances of inadequate contribution

#### AND

- shall be based on instances of inadequate contribution that occurred during the two-<u>year period</u> ending on the date of issuance of the notice of proposed action

The employee shall be issued a written notice

-at or before the time the action will be effective

#### AND

-the notice must specify the instances of inadequate contribution by the employee and must inform the employee of any applicable appeal or grievance rights





### Unsuccessful Completion of a CIP: Reduction in Pay or

Removal

If Removal or Reduction in Pay is Proposed by Supervisor

Review by Pay Pool Panel (Required) to 30 days advance notice of the proposed action

Employee is afforded 15 calendar days to answer notice in writing

Supervisors should consult with their Human Resources office when considering any Contribution-Base Action

Employees in bargaining units may have a different notice period





# Unsuccessful Completion of a CIP: Reassignment or Modification of Duties

If
Reassignment
or Modification
is Proposed by

Supervisor

Employee is notified in writing

Employees in bargaining units may have different requirements

Supervisors are NOT required in the Federal Register to seek pay pool panel review, provide advance notice, or afford the employee the opportunity to respond for reassignment or modification of duties





## Unsuccessful Completion of a CIP: Documentation

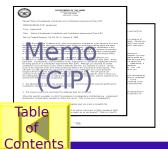
If Removal or Reduction in Pay is Proposed by Supervisor FR Requirement: all relevant documentation must be available for the employee to review

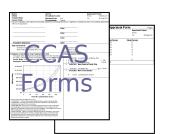
If
Reassignment
or Modification
is Proposed by
Supervisor

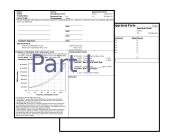
There is no FR
Requirement for
documentation but it is
highly recommended

#### Documents:

- -A copy of the notice of proposed action
- -The employee's written answer (or notes of oral answer)
- -A written notice of the decision
- -Supporting material and documentation
- -Opportunity afforded the employee to improve.
- -CCAS Part I, II, III and IV and CIP













### Inadequate Contribution Upon Successful Completion of the CIP

Employee who was formerly on a CIP is once again determined to be inadequately contributing

Actions may be initiated to effect reduction in pay or removal with no additional opportunity to improve

Within two years

After two years

A new CIP will be issued and employee has a new window of opportunity in which to improve



### **Documentation Samples**



### Sample Memorandum of Record P1: Both Formal and Informal



### DEPARTMENT OF THE ARMY

PROGRAM EXECUTIVE OFFICE

Sample Notice of Inadequate Contribution and Contribution Improvement Plan (CIP)

MEMORANDUM FOR: (employee)

From: (supervisor)

Notice of Inadequate Contribution and Contribution Improvement Plan (CIP)

Ref. (a) Federal Register, Vol. 64, No. 5, January 8, 1999

- 1. Under the provisions of reference (a), when an employee's contribution in any factor is at or less than the midpoint of the next lower broadband level (adjust for employee plotting above the upper rail) the employee is considered to be contributing inadequately. Inadequate contribution in any one factor at any time during the appraisal period is considered grounds for initiation of reduction in pay or removal from Federal service. The factors on which you were rated were communicated to you on (insert date) and are outlined in the attached Position Requirements Document (PRD).
- 2. This is to notify you that as a (insert title, career path, broad band level) employee your contribution in critical factor (list factor(s)) is rated less than the midpoint of the next lower broad band level. Consequently, your contribution to this organization is considered inadequate and you are being placed on a Contribution Improvement Plan (CIP). Although you received an overall contribution score of (insert score), which is between the rails, you received a score of (insert score in the mid-point of the next lower broad band level) in the critical factor (insert factor). This CIP gives you (60 calendar days or more) to increase your contribution to a score above the midpoint of the next lower broadband level and sustain it at that level. The CIP period will commence the day after you receive this letter. The following outlines specific areas in which you are inadequately contributing, including standards for adequate contribution, actions required of you and the time they must be accomplished.
- 3. The attached PRD outlines the specific descriptors, discriminators and expected performance/ contribution criteria for the factor (insert critical factor).
- 4. The reasons your score was below the adequate level are as follows:

(Describe specific examples in which the employee is inadequately contributing (e.g. assignment/ task/project, include dates assigned or dates due, result. Why or how was it inadequate?)

5. In order to increase your contribution to the adequate level you must accomplish the

(Provide specific expected tasks/accomplishments as well as outcomes; include completion dates for each (i.e. what needs to be done? What do you expect as an end product? When is it due?))

6. To assist you in achieving an adequate level of contribution:

1. Under the provisions of reference (a), when an employee's contribution (select one or more of the following) in any factor is at or less than the midpoint of the next lower broadband level or plots above the upper rail or in any factor is less than the expected OCS the employee is considered to be contributing inadequately. Inadequate contribution at any time during the appraisal period is considered grounds for initiation of reduction in pay or removal from Federal service. The factors on which you were rated were communicated to you on (insert date) and are outlined in the attached Position Requirements Document (PRD).

Receipt acknowledge	ment:
Employee Signature	————



## Sample Memorandum of Record P2: Both Formal and Informal



### DEPARTMENT OF THE ARMY

PROGRAM EXECUTIVE OFFICE 8888 SOME STREET SOME PLACE, ST 00000

Sample Notice of Inadequate Contribution and Contribution Improvement F

MEMORANDUM FOR: (employee)

From: (supervisor)

Subj: Notice of Inadequate Contribution and Contribution Improvement F

Ref. (a) Federal Register, Vol. 64, No. 5, January 8, 1999

- 1. Under the provisions of reference (a), when an employee's contribution than the midpoint of the next lower broadband level (adjust for employee p rail) the employee is considered to be contributing inadequately. Inadequ one factor at any time during the appraisal period is considered grounds for in pay or removal from Federal service. The factors on which you were rat to you on (insert date) and are outlined in the attached Position Requirem.
- 2. This is to notify you that as a (insert title, career path, broad band level, contribution in critical factor (list factor(s)) is rated less than the midpoint band level. Consequently, your contribution to this organization is considered being placed on a Contribution Improvement Plan (CIP). Although you contribution score of (insert score), which is between the rails, you receive score in the mid-point of the next lower broad band level) in the critical fac CIP gives you (50 calendar days or more) to increase your contribution to midpoint of the next lower broadband level and sustain it at that level. The commence the day after you receive this letter. The following outlines speare inadequately contributing, including standards for adequate contribution and the time they must be accomplished.
- 3. The attached PRD outlines the specific descriptors, discriminators and contribution criteria for the factor (insert critical factor).
- 4. The reasons your score was below the adequate level are as follows:

(Describe specific examples in which the employee is inadequately contr task/project, include dates assigned or dates due, result. Why or how we

In order to increase your contribution to the adequate level you must a following:

(Provide specific expected tasks/accomplishments as well as outcomes; for each (i.e. what needs to be done? What do you expect as an end pro 2. This is to notify you that as a (insert title, career path, broad band level) employee your contribution in critical factor (list factor(s)) is rated less than the midpoint of the next lower broad band level. Consequently, your contribution to this organization is considered inadequate and you are being placed on a Contribution Improvement Plan (CIP). Although you received an overall contribution score of (insert score), which is between the rails, you received a score of (insert score in the mid-point of the next lower broad band <u>level</u>) in the critical factor (insert factor). This <u>(insert informal or formal)</u> CIP gives you (insert 60 calendar days or more) to increase your contribution to a score above the midpoint of the next lower broadband level and sustain it at that level. The CIP period will commence the day after you receive this notification. The following outlines specific areas in which you are inadequately contributing, including standards for adequate contribution, actions required of you and the time they must be accomplished.

with the

with the

ance of Should you hay assist utcomes,

l or J, you may vould be t must fully ed and itionally, if e can

minated by contribute ur ed in pay ed from

ortunity to /e to an

## Demo

### Sample Memorandum of Record P3: Both Formal and Informal



### DEPARTMENT OF THE ARMY

PROGRAM EXECUTIVE OFFICE SOME PLACE, ST 00000

Sample Notice of Inadequate Contribution and Contribution Improvement Plan (CIP)

MEMORANDUM FOR: (employee)

From: (supervisor)

Notice of Inadequate Contribution and Contribution Improvement Plan (CIP)

Ref. (a) Federal Register, Vol. 64, No. 5, January 8, 1999

- 1. Under the provisions of reference (a), when an employee's contribution in any factor is at or less than the midpoint of the next lower broadband level (adjust for employee plotting above the upper rail) the employee is considered to be contributing inadequately. Inadequate contribution in any one factor at any time during the appraisal period is considered grounds for initiation of reduction in pay or removal from Federal service. The factors on which you were rated were communicated to you on (insert date) and are outlined in the attached Position Requirements Document (PRD).
- 2. This is to notify you that as a (insert title, career path, broad band level) employee your contribution in critical factor (list factor(s)) is rated less than the midpoint of the next lower broad band level. Consequently, your contribution to this organization is considered inadequate and you are being placed on a Contribution Improvement Plan (CIP). Although you received an overall contribution score of (insert score), which is between the rails, you received a score of (insert score in the mid-point of the next lower broad band level) in the critical factor (insert factor). This CIP gives you (60 calendar days or more) to increase your contribution to a score above the midpoint of the next lower broadband level and sustain it at that level. The CIP period will commence the day after you receive this letter. The following outlines specific areas in which you are inadequately contributing, including standards for adequate contribution, actions required of you and the time they must be accomplished.
- 3. The attached PRD outlines the specific descriptors, discriminators and expected performance. contribution criteria for the factor (insert critical factor).
- 4. The reasons your score was below the adequate level are as follows:

(Describe specific examples in which the employee is inadequately contributing (e.g. assignment task/project, include dates assigned or dates due, result. Why or how was it inadequate?)

5. In order to increase your contribution to the adequate level you must accomplish the

(Provide specific expected tasks/accomplishments as well as outcomes; include completion dates for each (i.e. what needs to be done? What do you expect as an end product? When is it due?))

6. To assist you in achieving an adequate level of contribution:

(Describe what the agency will do to assist the employee (e.g. send to training, meet with the employee on a weekly basis for status and provide in-put as needed, OJT)

- 7. We will meet (weekly or bi-weekly) to discuss your progress. I will notify you in advance of the time and date for these meetings and will take into account your personal needs. Should you have any questions or encounter difficulties at any time see me immediately so that I may assist you. (Supervisor must document these sessions, status or progress of assignments, outcomes, make a copy of the product, if necessary)
- 8. I have no reason to believe your contribution deficiencies are related to any personal or Medical problems. However, if you have a medical condition you wish to be considered, you may provide medical documentation of this condition. The costs of any medical evaluation would be your responsibility. Medical documentation may not be simply conclusive in nature but must fully explain the nature of the medical condition, the evidence on which the diagnosis is based and clearly indicate how the condition impacted your ability to contribute adequately. Additionally, if you are experiencing any personal problems which may impact your ability to contribute adequately, you may contact Employee Assistance for guidance and assistance. You can contact them directly at telephone (insert number) or I can set up an appointment for you.
- 9. It is my desire for you to succeed in your position. I believe this situation can be eliminated by positive action on your part, providing you understand the seriousness of your failure to contribute at an acceptable level and providing you have the desire to make improvements. If your contribution remains at an inadequate level following this CIP period you may be reduced in pay (which may include a change to a lower broadband level and/or reassignment) or removed from
- 3. The attached PRD outlines the specific descriptors, discriminators and expected performance / contribution criteria for the factor (insert critical factor)

Receipt acknowledger	nent:		
Employee Signature	Date		



# Sample Memorandum of Record P4: Both Formal and Informal



### DEPARTMENT OF THE ARMY

PROGRAM EXECUTIVE OFFICE 8888 SOME STREET

Sample Notice of Inadequate Contribution and Contribution Improvement Plan (CIP)

MEMORANDUM FOR: (employee)

From: (supervisor)

Subj: Notice of Inadequate Contribution and Contribution Improvement Plan (CIP)

Ref: (a) Federal Register, Vol. 64, No. 5, January 8, 1999

- 1. Under the provisions of reference (a), when an employee's contribution in any factor is at or less than the midpoint of the next lower broadband level (adjust for employee plotting above the upper rail) the employee is considered to be contributing inadequately. Inadequate contribution in any one factor at any time during the appraisal period is considered grounds for initiation of reduction in pay or removal from Federal service. The factors on which you were rated were communicated to you on (insert date) and are outlined in the attached Position Requirements Document (PRD).
- 2. This is to notify you that as a (insert title, career path, broad band level) employee your contribution in critical factor (list factor(s)) is rated less than the midpoint of the next lower—broad band level. Consequently, your contribution to this organization is considered inadequate and you are being placed on a Contribution Improvement Plan (CIP). Although you received an overall contribution score of (insert score), which is between the rails, you received a score of (insert score in the mid-point of the next lower broad band level) in the critical factor (insert factor). This CIP gives you (60 calendar days or more) to increase your contribution to a score above the midpoint of the next lower broadband level and sustain it at that level. The CIP period will commence the day after you receive this letter. The following outlines specific areas in which you are inadequately contributing, including standards for adequate contribution, actions required of you and the time they must be accomplished.
- The attached PRD outlines the specific descriptors, discriminators and expected performance, contribution criteria for the factor (insert critical factor).
- 4. The reasons your score was below the adequate level are as follows:

(Describe specific examples in which the employee is inadequately contributing (e.g. assignmentask/project, include dates assigned or dates due, result. Why or how was it inadequate?)

5. In order to increase your contribution to the adequate level you must accomplish the following:

(Provide specific expected tasks/accomplishments as well as outcomes; include completion dati for each (i.e. what needs to be done? What do you expect as an end product? When is it due?)) 6. To assist you in achieving an adequate level of contribution:

(Describe what the agency will do to assist the employee (e.g. send to training, meet with the employee on a weekly basis for status and provide in-put as needed, OJT)

- 7. We will meet (weekly or bi-weekly) to discuss your progress. I will notify you in advance of the time and date for these meetings and will take into account your personal needs. Should you have any questions or encounter difficulties at any time see me immediately so that I may assist you. (Supervisor must document these sessions, status or progress of assignments, outcomes, make a copy of the product, if necessary)
- 8. I have no reason to believe your contribution deficiencies are related to any personal or Medical problems. However, if you have a medical condition you wish to be considered, you may provide medical documentation of this condition. The costs of any medical evaluation would be your responsibility. Medical documentation may not be simply conclusive in nature but must fully explain the nature of the medical condition, the evidence on which the diagnosis is based and clearly indicate how the condition impacted your ability to contribute adequately. Additionally, if you are experiencing any personal problems which may impact your ability to contribute adequately, you may contact Employee Assistance for guidance and assistance. You can contact them directly at telephone (insert number) or I can set up an appointment for you.
- 4. The reasons your score was below the adequate level are as follows:

(Describe specific examples in which the employee is inadequately contributing (e.g. assignment/ task/project, include dates assigned or dates due, result. Why or how was it inadequate?)

# Sample Memorandum of Record P5: Both Formal and Informal



### DEPARTMENT OF THE ARMY

PROGRAM EXECUTIVE OFFICE 8888 SOME STREET SOME PLACE, ST 00000

Sample Notice of Inadequate Contribution and Contribution Improvement Plan (CIP)

MEMORANDUM FOR: (employee)

From: (supervisor)

Subj: Notice of Inadequate Contribution and Contribution Improvement Plan (CIP)

Ref: (a) Federal Register, Vol. 64, No. 5, January 8, 1999

- 1. Under the provisions of reference (a), when an employee's contribution in any factor is at or less than the midpoint of the next lower broadband level (adjust for employee plotting above the upper rail) the employee is considered to be contributing inadequately. Inadequate contribution in any one factor at any time during the appraisal period is considered grounds for initiation of reductior in pay or removal from Federal service. The factors on which you were rated were communicated to you on (insert date) and are outlined in the attached Position Requirements Document (PRD).
- 2. This is to notify you that as a (insert title, career path, broad band level) employee your contribution in critical factor (list factor(s)) is rated less than the midpoint of the next lower broad band level. Consequently, your contribution to this organization is considered inadequate and you are being placed on a Contribution Improvement Plan (CIP). Although you received an overall contribution score of (insert score), which is between the rails, you received a score of (insert score in the mid-point of the next lower broad band level) in the critical factor (insert factor). This CIP gives you (60 calendar days or more) to increase your contribution to a score above the midpoint of the next lower broadband level and sustain it at that level. The CIP period will commence the day after you receive this letter. The following outlines specific areas in which you are inadequately contributing, including standards for adequate contribution, actions required of you and the time they must be accomplished.
- The attached PRD outlines the specific descriptors, discriminators and expected performance, contribution criteria for the factor (insert critical factor).
- 4. The reasons your score was below the adequate level are as follows:

(Describe specific examples in which the employee is inadequately contributing (e.g. assignmentask/project, include dates assigned or dates due, result. Why or how was it inadequate?)

5. In order to increase your contribution to the adequate level you must accomplish the following:

(Provide specific expected tasks/accomplishments as well as outcomes; include completion data for each (i.e. what needs to be done? What do you expect as an end product? When is it due?)) 6. To assist you in achieving an adequate level of contribution:

(Describe what the agency will do to assist the employee (e.g. send to training, meet with the employee on a weekly basis for status and provide in-put as needed, OJT)

- 7. We will meet (weekly or bi-weekly) to discuss your progress. I will notify you in advance of the time and date for these meetings and will take into account your personal needs. Should you have any questions or encounter difficulties at any time see me immediately so that I may assist you. (Supervisor must document these sessions, status or progress of assignments, outcomes, make a copy of the product, if necessary)
- 8. I have no reason to believe your contribution deficiencies are related to any personal or Medical problems. However, if you have a medical condition you wish to be considered, you may provide medical documentation of this condition. The costs of any medical evaluation would be your responsibility. Medical documentation may not be simply conclusive in nature but must fully explain the nature of the medical condition, the evidence on which the diagnosis is based and
- 5. In order to increase your contribution to the adequate level you must accomplish the following:

(Provide specific expected tasks/accomplishments as well as outcomes; include completion dates for each <i.e. what needs to be done? What do you expect as an end product? When is it due?>)



Employed dignatare - Date



# Sample Memorandum of Record P6: Both Formal and Informal



### DEPARTMENT OF THE ARMY

PROGRAM EXECUTIVE OFFICE 8888 SOME STREET

6. To assist you in achieving an adequate level of contribution:

(Describe what the agency will do to assist the employee (e.g. send to training, meet with the employee on a weekly basis for status and provide input as needed, OJT)

contribution score of (insert score), which is between the rails, you received a score of (insert score in the mid-point of the next lower broad band level) in the critical factor (insert factor). This CIP gives you (60 calendar days or more) to increase your contribution to a score above the midpoint of the next lower broadband level and sustain it at that level. The CIP period will commence the day after you receive this letter. The following outlines specific areas in which you are inadequately contributing, including standards for adequate contribution, actions required of you and the time they must be accomplished.

- 3. The attached PRD outlines the specific descriptors, discriminators and expected performance/contribution criteria for the factor (insert critical factor).
- 4. The reasons your score was below the adequate level are as follows:

(Describe specific examples in which the employee is inadequately contributing (e.g. assignment/task/project, include dates assigned or dates due, result. Why or how was it inadequate?)

5. In order to increase your contribution to the adequate level you must accomplish the following:

(Provide specific expected tasks/accomplishments as well as outcomes; include completion dates for each (i.e. what needs to be done? What do you expect as an end product? When is it due?))

6. To assist you in achieving an adequate level of contribution:

(Describe what the agency will do to assist the employee (e.g. send to training, meet with the employee on a weekly basis for status and provide in-put as needed, OJT)

- 7. We will meet (weekly or bi-weekly) to discuss your progress. I will notify you in advance of the time and date for these meetings and will take into account your personal needs. Should you have any questions or encounter difficulties at any time see me immediately so that I may assist you. (Supervisor must document these sessions, status or progress of assignments, outcomes, make a copy of the product. if necessary)
- 8. I have no reason to believe your contribution deficiencies are related to any personal or Medical problems. However, if you have a medical condition you wish to be considered, you may provide medical documentation of this condition. The costs of any medical evaluation would be your responsibility. Medical documentation may not be simply conclusive in nature but must fully explain the nature of the medical condition, the evidence on which the diagnosis is based and clearly indicate how the condition impacted your ability to contribute adequately. Additionally, if you are experiencing any personal problems which may impact your ability to contribute adequately, you may contact Employee Assistance for guidance and assistance. You can contact them directly at telephone (insert number) or I can set up an appointment for you.
- 9. It is my desire for you to succeed in your position. I believe this situation can be eliminated by positive action on your part, providing you understand the seriousness of your failure to contribute at an acceptable level and providing you have the desire to make improvements. If your contribution remains at an inadequate level following this CIP period you may be reduced in pay (which may include a change to a lower broadband level and/or reassignment) or removed from Federal service.
- 10. This is to notify you of inadequacies in your contribution and that you have an opportunity to improve and meet the requirements of your position. My goal is to assist you to improve to an acceptable level within the next (period given).

- C		C: 4	
- 5ut	pervisor s	Signature	9

Receipt acknowledgement:

Employee Signature





# Sample Memorandum of Record P7: Both Formal and Informal



### DEPARTMENT OF THE ARMY

PROGRAM EXECUTIVE OFFICE 8888 SOME STREET

7. We will meet (weekly or bi-weekly) to discuss your progress. I will notify you in advance of the time and date for these meetings and will take into account your personal needs. Should you have any questions or encounter difficulties at any time see me immediately so that I may assist you. (Supervisor must document these sessions, status or progress of assignments, outcomes, make a copy of the product, if necessary)

4. The reasons your score was below the adequate level are as follows:

(Describe specific examples in which the employee is inadequately contributing (e.g. assignment/task/project, include dates assigned or dates due, result. Why or how was it inadequate?)

5. In order to increase your contribution to the adequate level you must accomplish the following:

(Provide specific expected tasks/accomplishments as well as outcomes; include completion dates for each (i.e. what needs to be done? What do you expect as an end product? When is it due?))

6. To assist you in achieving an adequate level of contribution:

(Describe what the agency will do to assist the employee (e.g. send to training, meet with the employee on a weekly basis for status and provide in-put as needed, OJT)

- 7. We will meet (weekly or bi-weekly) to discuss your progress. I will notify you in advance of the time and date for these meetings and will take into account your personal needs. Should you have any questions or encounter difficulties at any time see me immediately so that I may assist you. (Supervisor must document these sessions, status or progress of assignments, outcomes, make a copy of the product, if necessary)
- 8. I have no reason to believe your contribution deficiencies are related to any personal or Medical problems. However, if you have a medical condition you wish to be considered, you may provide medical documentation of this condition. The costs of any medical evaluation would be your responsibility. Medical documentation may not be simply conclusive in nature but must fully explain the nature of the medical condition, the evidence on which the diagnosis is based and clearly indicate how the condition impacted your ability to contribute adequately. Additionally, if you are experiencing any personal problems which may impact your ability to contribute adequately, you may contact Employee Assistance for guidance and assistance. You can contact them directly at telephone (insert number) or I can set up an appointment for you.
- 9. It is my desire for you to succeed in your position. I believe this situation can be eliminated by positive action on your part, providing you understand the seriousness of your failure to contribute at an acceptable level and providing you have the desire to make improvements. If your contribution remains at an inadequate level following this CIP period you may be reduced in pay (which may include a change to a lower broadband level and/or reassignment) or removed from Federal service.
- 10. This is to notify you of inadequacies in your contribution and that you have an opportunity to improve and meet the requirements of your position. My goal is to assist you to improve to an acceptable level within the next (period given).

	Supervisor's Signature
Receipt acknowledgement:	
Employee Signature Date	

# Sample Memorandum of Record P8: Both Formal and Informal

8. I have no reason to believe your contribution deficiencies are related to any personal or Medical problems. However, if you have a medical condition you wish to be considered, you may provide medical documentation of this condition. The costs of any medical evaluation would be your responsibility. Medical documentation may not be simply conclusive in nature but must fully explain the nature of the medical condition, the evidence on which the diagnosis is based and clearly indicate how the condition impacted your ability to contribute adequately. Additionally, if you are experiencing any personal problems which may impact your ability to contribute adequately, you may contact Employee Assistance for guidance and assistance. You can contact them directly at telephone (insert number) or I can set up an appointment for you.

6. To assist you in achieving an adequate level of contribution:

(Describe what the agency will do to assist the employee (e.g. send to training, meet with the employee on a weekly basis for status and provide in-put as needed, OJT)

- 7. We will meet (weekly or bi-weekly) to discuss your progress. I will notify you in advance of the time and date for these meetings and will take into account your personal needs. Should you have any questions or encounter difficulties at any time see me immediately so that I may assist you. (Supervisor must document these sessions, status or progress of assignments, outcomes, make a copy of the product, if necessary)
- 8. I have no reason to believe your contribution deficiencies are related to any personal or Medical problems. However, if you have a medical condition you wish to be considered, you may provide medical documentation of this condition. The costs of any medical evaluation would be your responsibility. Medical documentation may not be simply conclusive in nature but must fully explain the nature of the medical condition, the evidence on which the diagnosis is based and clearly indicate how the condition impacted your ability to contribute adequately. Additionally, if you are experiencing any personal problems which may impact your ability to contribute adequately, you may contact Employee Assistance for guidance and assistance. You can contact them directly at telephone (insert number) or I can set up an appointment for you.
- 9. It is my desire for you to succeed in your position. I believe this situation can be eliminated by positive action on your part, providing you understand the seriousness of your failure to contribute at an acceptable level and providing you have the desire to make improvements. If your contribution remains at an inadequate level following this CIP period you may be reduced in pay (which may include a change to a lower broadband level and/or reassignment) or removed from Federal service.
- 10. This is to notify you of inadequacies in your contribution and that you have an opportunity to improve and meet the requirements of your position. My goal is to assist you to improve to an acceptable level within the next (period given).

SHI	namicor'e	Signature

Receipt acknowledgement:

Date

Employee Signature

for each (i.e. what needs to be done? What do you expect as an end product? When is it due?))





### Sample Memorandum of Record P9: Informal CIP Only

9. It is my desire for you to succeed in your position. I believe this situation can be eliminated by positive action on your part, providing you understand the seriousness of your failure to contribute at an acceptable level and providing you have the desire to make improvements. If your contribution remains at an inadequate level following this Informal CIP period you may receive a reduced or no General Pay Increase, minimal or no Contribution Rating Increase, minimal or no Contribution Award, or a Formal CIP.

contribution criteria for the factor (insert critical factor).

4. The reasons your score was below the adequate level are as follows:

(Describe specific examples in which the employee is inadequately contributing (e.g. assignment/task/project, include dates assigned or dates due, result. Why or how was it inadequate?)

5. In order to increase your contribution to the adequate level you must accomplish the following:

(Provide specific expected tasks/accomplishments as well as outcomes; include completion dates for each (i.e. what needs to be done? What do you expect as an end product? When is it due?))

6. To assist you in achieving an adequate level of contribution:

(Describe what the agency will do to assist the employee (e.g. send to training, meet with the employee on a weekly basis for status and provide in-put as needed, OJT)

- 7. We will meet (weekly or bi-weekly) to discuss your progress. I will notify you in advance of the time and date for these meetings and will take into account your personal needs. Should you have any questions or encounter difficulties at any time see me immediately so that I may assist you. (Supervisor must document these sessions, status or progress of assignments, outcomes, make a copy of the product, if necessary)
- 8. I have no reason to believe your contribution deficiencies are related to any personal or Medical problems. However, if you have a medical condition you wish to be considered, you may provide medical documentation of this condition. The costs of any medical evaluation would be your responsibility. Medical documentation may not be simply conclusive in nature but must fully explain the nature of the medical condition, the evidence on which the diagnosis is based and clearly indicate how the condition impacted your ability to contribute adequately. Additionally, if you are experiencing any personal problems which may impact your ability to contribute adequately, you may contact Employee Assistance for guidance and assistance. You can contact them directly at telephone (insert number) or I can set up an appointment for you.
- 9. It is my desire for you to succeed in your position. I believe this situation can be eliminated by positive action on your part, providing you understand the seriousness of your failure to contribute at an acceptable level and providing you have the desire to make improvements. If your contribution remains at an inadequate level following this CIP period you may be reduced in pay (which may include a change to a lower broadband level and/or reassignment) or removed from Federal service.
- 10. This is to notify you of inadequacies in your contribution and that you have an opportunity to improve and meet the requirements of your position. My goal is to assist you to improve to an acceptable level within the next (period given).

Supervisor's Signature

Employee Signature Date

Receipt acknowledgement:





### Sample Memorandum of Record P9: Formal CIP Only

- 9. It is my desire for you to succeed in your position. I believe this situation can be eliminated by positive action on your part, providing you understand the seriousness of your failure to contribute at an acceptable level and providing you have the desire to make improvements. The consequences of failure to improve under this Formal CIP may include reduction in pay (which may include a change to a lower broadband level and/or reassignment) or removal from Federal Service.
  - 3. The attached PRD outlines the specific descriptors, discriminators and expected performance/contribution criteria for the factor (insert critical factor).
  - 4. The reasons your score was below the adequate level are as follows:

(Describe specific examples in which the employee is inadequately contributing (e.g. assignment/task/project, include dates assigned or dates due, result. Why or how was it inadequate?)

5. In order to increase your contribution to the adequate level you must accomplish the following:

(Provide specific expected tasks/accomplishments as well as outcomes; include completion dates for each (i.e. what needs to be done? What do you expect as an end product? When is it due?))

6. To assist you in achieving an adequate level of contribution:

(Describe what the agency will do to assist the employee (e.g. send to training, meet with the employee on a weekly basis for status and provide in-put as needed, OJT)

- 7. We will meet (weekly or bi-weekly) to discuss your progress. I will notify you in advance of the time and date for these meetings and will take into account your personal needs. Should you have any questions or encounter difficulties at any time see me immediately so that I may assist you. (Supervisor must document these sessions, status or progress of assignments, outcomes, make a copy of the product, if necessary)
- 8. I have no reason to believe your contribution deficiencies are related to any personal or Medical problems. However, if you have a medical condition you wish to be considered, you may provide medical documentation of this condition. The costs of any medical evaluation would be your responsibility. Medical documentation may not be simply conclusive in nature but must fully explain the nature of the medical condition, the evidence on which the diagnosis is based and clearly indicate how the condition impacted your ability to contribute adequately. Additionally, if you are experiencing any personal problems which may impact your ability to contribute adequately, you may contact Employee Assistance for guidance and assistance. You can contact them directly at telephone (insert number) or I can set up an appointment for you.
- 9. It is my desire for you to succeed in your position. I believe this situation can be eliminated by positive action on your part, providing you understand the seriousness of your failure to contribute at an acceptable level and providing you have the desire to make improvements. If your contribution remains at an inadequate level following this CIP period you may be reduced in pay (which may include a change to a lower broadband level and/or reassignment) or removed from Federal service.
- 10. This is to notify you of inadequacies in your contribution and that you have an opportunity to improve and meet the requirements of your position. My goal is to assist you to improve to an acceptable level within the next (period given).

	Supervisor's Signature	
Receipt acknowledgement:		
Employee Signature Date		

### Sample Memorandum of Record **P10: Both Formal and Informal**



### DEPARTMENT OF THE ARMY

PROGRAM EXECUTIVE OFFICE SOME PLACE, ST 00000

Sample Notice of Inadequate Contribution and Contribution Improvement Plan (CIP)

MEMORANDUM FOR: (employee)

From: (supervisor)

Notice of Inadequate Contribution and Contribution Improvement Plan (CIP)

Ref. (a) Federal Register, Vol. 64, No. 5, January 8, 1999

- 1. Under the provisions of reference (a), when an employee's contribution in any factor is at or less than the midpoint of the next lower broadband level (adjust for employee plotting above the upper rail) the employee is considered to be contributing inadequately. Inadequate contribution in any one factor at any time during the appraisal period is considered grounds for initiation of reduction in pay or removal from Federal service. The factors on which you were rated were communicated to you on (insert date) and are outlined in the attached Position Requirements Document (PRD).
- 2. This is to notify you that as a (insert title, career path, broad band level) employee your contribution in critical factor (list factor(s)) is rated less than the midpoint of the next lower broad band level. Consequently, your contribution to this organization is considered inadequate and you are being placed on a Contribution Improvement Plan (CIP). Although you received an overall
- 10. This is to notify you of inadequacies in your contribution and that you have an opportunity to improve and meet the requirements of your position. My goal is to assist you to improve to an acceptable level within the next (period given).

(Provide specific expected tasks/accomplishments as well as outcomes; include completion dates for each (i.e. what needs to be done? What do you expect as an end product? When is it due?))

6. To assist you in achieving an adequate level of contribution:

(Describe what the agency will do to assist the employee (e.g. send to training, meet with the employee on a weekly basis for status and provide in-put as needed, OJT)

- 7. We will meet (weekly or bi-weekly) to discuss your progress. I will notify you in advance of the time and date for these meetings and will take into account your personal needs. Should you have any questions or encounter difficulties at any time see me immediately so that I may assist you. (Supervisor must document these sessions, status or progress of assignments, outcomes, make a copy of the product, if necessary)
- 8. I have no reason to believe your contribution deficiencies are related to any personal or Medical problems. However, if you have a medical condition you wish to be considered, you may provide medical documentation of this condition. The costs of any medical evaluation would be your responsibility. Medical documentation may not be simply conclusive in nature but must fully explain the nature of the medical condition, the evidence on which the diagnosis is based and clearly indicate how the condition impacted your ability to contribute adequately. Additionally, if you are experiencing any personal problems which may impact your ability to contribute adequately, you may contact Employee Assistance for guidance and assistance. You can contact them directly at telephone (insert number) or I can set up an appointment for you.
- 9. It is my desire for you to succeed in your position. I believe this situation can be eliminated by positive action on your part, providing you understand the seriousness of your failure to contribute at an acceptable level and providing you have the desire to make improvements. If your contribution remains at an inadequate level following this CIP period you may be reduced in pay (which may include a change to a lower broadband level and/or reassignment) or removed from Federal service.
- 10. This is to notify you of inadequacies in your contribution and that you have an opportunity to improve and meet the requirements of your position. My goal is to assist you to improve to an acceptable level within the next (period given).

Supervisor's Signature

Receipt acknowledgement:

Employee Signature





### Sample Memorandum of Record Signature Block: Both Formal and Informal CIP



### DEPARTMENT OF THE ARMY

PROGRAM EXECUTIVE OFFICE 8888 SOME STREET

Sample Notice of Inadequate Contribution and Contribution Improvement Plan (CIP)

MEMORANDUM FOR: (employee)

From: (supervisor)

Subj: Notice of Inadequate Contribution and Contribution Improvement Plan (CIP)

Ref: (a) Federal Register, Vol. 64, No. 5, January 8, 1999

- 1. Under the provisions of reference (a), when an employee's contribution in any factor is at or less than the midpoint of the next lower broadband level (adjust for employee plotting above the upper rail) the employee is considered to be contributing inadequately. Inadequate contribution in any one factor at any time during the appraisal period is considered grounds for initiation of reduction in pay or removal from Federal service. The factors on which you were rated were communicated to you on (insert date) and are outlined in the attached Position Requirements Document (PRD).
- 2. This is to notify you that as a (insert title, career path, broad band level) employee your contribution in critical factor (list factor(s)) is rated less than the midpoint of the next lower broad band level. Consequently, your contribution to this organization is considered inadequate and you are being placed on a Contribution Improvement Plan (CIP). Although you received an overall activities the provided of the contribution of the provided and overall contribution.

(Signature Block: It is imperative that the Memorandum of Record, whether for a Formal or Informal CIP, be signed and dated by both parties. If the employee refuses to sign, this should be noted by the supervisor along with the date.)

6. To assist you in achieving an adequate level of contribution:

(Describe what the agency will do to assist the employee (e.g. send to training, meet with the employee on a weekly basis for status and provide in-put as needed, OJT)

- 7. We will meet (weekly or bi-weekly) to discuss your progress. I will notify you in advance of the time and date for these meetings and will take into account your personal needs. Should you have any questions or encounter difficulties at any time see me immediately so that I may assist you. (Supervisor must document these sessions, status or progress of assignments, outcomes, make a copy of the product, if necessary)
- 8. I have no reason to believe your contribution deficiencies are related to any personal or Medical problems. However, if you have a medical condition you wish to be considered, you may provide medical documentation of this condition. The costs of any medical evaluation would be your responsibility. Medical documentation may not be simply conclusive in nature but must fully explain the nature of the medical condition, the evidence on which the diagnosis is based and clearly indicate how the condition impacted your ability to contribute adequately. Additionally, if you are experiencing any personal problems which may impact your ability to contribute adequately, you may contact Employee Assistance for guidance and assistance. You can contact them directly at telephone (insert number) or I can set up an appointment for you.
- 9. It is my desire for you to succeed in your position. I believe this situation can be eliminated by positive action on your part, providing you understand the seriousness of your failure to contribute at an acceptable level and providing you have the desire to make improvements. If your contribution remains at an inadequate level following this CIP period you may be reduced in pay (which may include a change to a lower broadband level and/or reassignment) or removed from Federal service.
- 10. This is to notify you of inadequacies in your contribution and that you have an opportunity to improve and meet the requirements of your position. My goal is to assist you to improve to an acceptable level within the next (period given).

Supervisor's Signature		
Receipt acknowledgement:		
Employee Signature Date		

tollowing

(Provide specific expected tasks/accomplishments as well as outcomes; include completion dates for each (i.e. what needs to be done? What do you expect as an end product? When is it due?))





### Questions?

### Comments?

- Jerry Lee 703-805-5498 or DSN 655-5498
  - jerold.a.lee@us.army.mil
- Cathy Anderson 703-805-1332 or DSN 655-1332
  - catherine.e.anderson@us.army.mil



